

**ELECTRONIC FUNDS
TRANSFER (EFT)
PAYMENTS NOW
AVAILABLE**

**STADIUM OIL HEAT
525 LOWELL STREET
PEABODY, MA 01960
978-535-4478 800-439-9200**

- **SIMPLE**
- **CONVENIENT**
- **WORRY-FREE**
- **SAVES YOU POSTAGE**

ENJOY THE CONVENIENCE OF AUTOMATIC PAYMENTS FROM YOUR BANK ACCOUNT

FREQUENTLY ASKED QUESTIONS ABOUT EFT PAYMENTS

How will my monthly budget payment and other bills be paid?	For monthly budget plan customers selecting the EFT- Budget option, we will make the withdrawal from the bank account you have designated no earlier than the 5 th of the month for which a payment is due. For the EFT - 7 Days option, the withdrawal will be made 7 days after each delivery.
When will this EFT (Electronic Funds Transfer) payment option take effect?	EFT - Budget payments will be withdrawn from your account on the fifth of the month following your enrollment in the budget plan unless we notify you of another date. For the EFT - 7 Days option, the first draft will be 7 days after your first delivery.
What if I have a question on my budget payment or need to stop payment?	Call our customer service representatives for any questions you have regarding your account. If you need to cancel automatic payment, please contact us at least ten (10) business days before the automatic payment date. You may also contact your bank at least 3 days before the transfer date to stop the payment.
Is there a charge for this service?	We offer this convenient payment option without any charge but we recommend that you contact your bank to find out if they charge a fee for this service.
How will I know what my balance is in my budget account?	Your current balance as of the date your delivery ticket is printed is shown on the delivery ticket as the first number to the left of the "tax" field. You may contact us at any time for a current balance or interim statement.
How do I enroll?	Just follow these easy steps: 1. Complete the enrollment form in its entirety. 2. Sign form. Mail the enrollment form with a voided check to us at: P.O. Box 2206, Peabody, MA 01960

(SEE REVERSE SIDE FOR IMPORTANT TERMS AND CONDITIONS)

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(check one)

COMPLETE. SIGN, TEAR OFF AND RETURN THIS FORM WITH YOUR VOIDED CHECK TO: **EFT - Budget** _____
STADIUM OIL HEAT, P.O. BOX 2206, PEABODY, MA 01960. **EFT - 7 days** _____

Sign me up for Stadium Oil Heat's convenient Electronic Funds Transfer (EFT) payment program.

I hereby authorize Stadium Oil Heat (the Company) to automatically debit my checking Account. This authorization applies to the bank account shown on the enclosed check and any future account that I may designate in writing. I understand that the Company reserves the right to terminate my participation in this plan. I have read, understand and agree to the terms and conditions of the EFT Program printed on the EFT Information Sheet and the reverse side of this form.

Name _____ Oil Account Number _____
Mailing
Address _____

City _____ State _____ Zip _____

AUTHORIZATION SIGNATURE _____ Date _____

AUTHORIZATION, TERMS AND CONDITIONS: By mailing the completed enrollment form to the Company, you authorize us to automatically debit your checking account for amounts you owe to us, and to credit or make adjustments to your designated checking account. If the planned withdrawal falls on a weekend or holiday, the debit will occur on the following business day. This authorization applies to the account shown on the enclosed check and any future account you may designate. Your participation in this program is subject to our approval. The company has the right to terminate this payment option at any time. You may discontinue this service at any time with 10 business days advance written notice to us. The Company will charge your account a fee of \$25.00 per returned transaction or its then current fee for returned checks. All charges, terms and conditions are subject to change. Any balance due either at the end of any budget payment plan year or if your budget payment plan is terminated for any reason may be debited from your designated account. You understand and agree that the Company and its bank are not liable for erroneous bill statements or incorrect debits to your account, except that should an error in the bill statement or any debit occur, the Company will be responsible to correct the error if we receive notice from you of this error within 90 days. The Company is not responsible for any bank fees as a result of this program. Your bank may charge a fee for EFT. The Company reserves the right to terminate automatic delivery service, and terminate deliveries and burner service, if a payment is returned by your bank or you terminate this EFT Payment Plan Option. This agreement does not alter in any way the terms and conditions of any other agreement. PLEASE KEEP THIS AUTHORIZATION FOR YOUR RECORDS.

AUTHORIZATION, TERMS AND CONDITIONS: By mailing the completed enrollment form to the Company, you authorize us to automatically debit your checking account for amounts you owe to us, and to credit or make adjustments to your designated checking account. If the planned withdrawal falls on a weekend or holiday, the debit will occur on the following business day. This authorization applies to the account shown on the enclosed check and any future account you may designate. Your participation in this program is subject to our approval. The company has the right to terminate this payment option at any time. You may discontinue this service at any time with 10 business days advance written notice to us. The Company will charge your account a fee of \$25.00 per returned transaction or its then current fee for returned checks. All charges, terms and conditions are subject to change. Any balance due either at the end of any budget payment plan year or if your budget payment plan is terminated for any reason may be debited from your designated account. You understand and agree that the Company and its bank are not liable for erroneous bill statements or incorrect debits to your account, except that should an error in the bill statement or any debit occur, the Company will be responsible to correct the error if we receive notice from you of this error within 90 days. The Company is not responsible for any bank fees as a result of this program. Your bank may charge a fee for EFT. The Company reserves the right to terminate automatic delivery service, and terminate deliveries and burner service, if a payment is returned by your bank or you terminate this EFT Payment Plan Option. This agreement does not alter in any way the terms and conditions of any other agreement. PLEASE KEEP THIS AUTHORIZATION FOR YOUR RECORDS.